## **Virtual / Tele Fitting Guide**





#### Follow these steps to prepare for your virtual / tele appointment with your fitter:

- Prior to the appointment, your fitter will send you details for logging into the session using an online program, such as Zoom, Hangouts, Facebook Messenger or phone.
- Decide if you want to use your computer, smartphone or tablet during the virtual / tele fitting and make sure you can access the program (you may need to download an app or create a free account).
  - Note, your device will need a camera and access to the internet or WiFi. If you don't have access to these tools, ask a family member or caregiver for help.
- If you've never used the online program before, arrange a "call" with a friend or your family prior to your appointment to become more familiar with how to use it.
- If you experience connectivity issues (or see a message pop-up that your internet is unstable), close any open browser windows on your computer or app on your device.
- Be prepared with any information your fitter has asked you to have ready, along with questions you have for them.
- We suggest accessing your virtual appointment via the text or email your fitter sent a few minutes prior to your set appointment time. Then, you have extra time to troubleshoot if you have any issues logging in.

#### These tips will help as you take measurements during the fitting:

- 1 Wear a loose-fitting short sleeve or sleeveless shirt.
- If you have severe swelling, schedule fitting for first thing in the morning.
- 3 Ask a family member or a friend to help you take measurements during the fitting.
- Take your measurements in centimeters with a soft tape measure (your fitter likely provided you with one if not, make sure you have one for your appointment).
- Your fitter will walk you through how to take these measurements, but the visuals below may help if you'd like to print them for your reference.

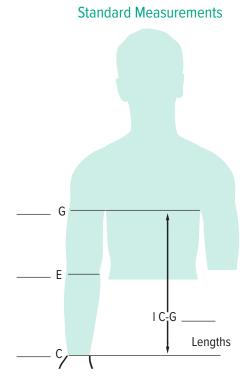
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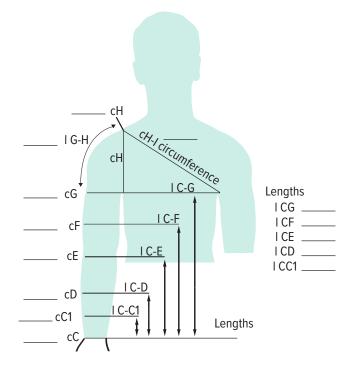


## Measuring your arm for a standard or custom compression sleeve

- Stand up and let your arm hang straight by your side in a natural manner.
- Take circumferential measurements first. Use just a small amount of tension. The tape should feel snug but not tight.
- When taking length measurements, start by placing a small folder or thin magazine under your arm. Mark the outside top of the arm to ensure that your get an accurate length measurement.
- Do not follow the contours of the limb when taking length measurements. Hold the tape measurer in a straight line from "C" to "G" for a standard sized arm sleeve.
- Your fitter will help calculate your size and suggest an appropriate product.
- It is important to get at least two arm sleeves, so that you have one to wash and one to wear.



**Custom Measurements** 



#### **Virtual / Tele Fitting Guide**

for Upper Extremity Compression



# Measuring for a compression glove or gauntlet

- Sit at a table with your hand facing palm side up with fingers spread out naturally.
- Mark the measurement points on the hand first.
- If measuring your fingers, mark the length of the fingers. Make sure your fingers do not bend. Next, make a mark at the base of each finger and your thumb.
- When taking circumferential measurements, use a small amount of tension. The tape should not be tight.
- Your fitter will help calculate your size and suggest an appropriate product.
- It is important to get at least two gloves (or gauntlets), so that you have one to wash and one to wear.

